

PAW & ORDER DOG TRAINING SERVICES AGREEMENT

This agreement shall apply to all training sessions with your dog and Paw and Order Dog Training and affiliates or partners of Paw and Order Dog Training (other trainers, facilities).

Training Tools and Techniques: You fully understand the tools and techniques that are used to train and modify the behavior of your dog. You hereby authorize the use of such tools and techniques on your dog by Paw and Order Dog Training and its affiliates, which may include, but are not limited to, any of the following: flat collar, martingale collar, slip collar/leash, muzzle, head halter, plastic and/or metal prong collar, and remote training collar.

Owner Responsibilities: You understand and agree that the degree to which a dog is successfully trained is a function of the interest, commitment, and cooperation of the owner/handler. Paw and Order Dog Training will make every effort to provide you with all the tools, education, and training you need in order to have a successfully trained dog. However, you acknowledge there is no guarantee of what your dog will achieve, or how quickly your dog will progress in training based on the instruction given or number of sessions completed. Each dog learns and progresses individually, and Paw and Order Dog Training cannot and will not guarantee the progress or behavior of any dog.

Cancellations: Any type of training program or session, including private lessons and day trains must be cancelled at least 24 hours prior to the start of the session. If you fail to cancel before this time, you will be responsible for paying Paw and Order Dog Training the full amount of the session whether or not you plan on rescheduling. Any type of boarding or board-and-train programs must be cancelled at least 48 hours prior to the start of the program. If you fail to cancel before this time, you will be charged a cancellation fee equivalent to two days of the current board-and-train rate.

Payment: You agree to pay Paw and Order Dog Training in full by the end of any training session, with exception of boarding or board-and-train programs. Boarding and board-and-train programs must be paid for in full by the time your dog is dropped off. All payments made are non-refundable (unless appointments or sessions are cancelled within the parameters of Paw and Order Dog Training's cancellation policy).

Personal Items: Paw and Order Dog Training is not responsible for any loss or damages caused to any personal items that occur during training.

Contact with Other Dogs: While your dog is in the care of Paw and Order Dog Training, he or she may come into contact with other dogs. Every effort will be made to ensure the safety of your dog. You acknowledge and agree that in the unlikely event your dog is injured by another dog, you will not hold Paw and Order Dog Training responsible for the injury. If your dog injures another dog, you will be solely responsible for any injury to the other dog(s) as well as your own dog.

OWNER INITIALS

Communicable Diseases: All dogs working with Paw and Order Dog Training are required to be vaccinated. However, it is still possible for a dog to become ill, even if vaccinated. This is not due to any circumstance or condition created by Paw and Order Dog Training and you agree that Paw and Order Dog Training is not liable for any illness suffered by your dog during or after his or her training sessions, including but not limited to, Tracheobronchitis (Canine Cough).

Emergencies: In an emergency, Paw and Order Dog Training will use reasonable efforts to contact you or the emergency contact provided to Paw and Order Dog Training by you. You hereby authorize, acknowledge, and agree that your dog's veterinarian or your emergency contact person has your complete authority to make all decisions, including expenditure of funds, for and on behalf of you and your dog. In certain situations, an emergency might not provide the time for Paw and Order Dog Training to contact you, your dog's veterinarian, or your emergency contact prior to the administration of care. You therefore authorize Paw and Order Dog Training to obtain medical attention for your dog from any qualified veterinarian and to transport your dog to and from such veterinarian when Paw and Order Dog Training, at its sole discretion, deems such medical care to be important to your dog's health. You grant Paw and Order Dog Training full authority to make decisions involving the medical treatment of your dog and agree to pay for all related costs. In the unlikely event that complications, injury, or the death of your dog may occur due to you refusing veterinarian recommended care, Paw and Order Dog Training shall not be held responsible.

Photo/Video Release: You hereby grant Paw and Order Dog Training the right and permission to use, publish, and distribute the photographs, films, videotapes, and recordings made of you and/or your dog at any time during the training and/or boarding of your dog by Paw and Order Dog Training. This may include, but is not limited to, Paw and Order Dog Training's website and social media pages.

Your representations to us: You represent to us that you are the owner of the dog and that you are fully authorized to enter into this Agreement. All of the information about you and your dog in this Agreement is true, accurate, and complete.

Inherent Risks: You are aware that there are inherent risks and hazards involved in activities with and around dogs, and you agree that you are voluntarily participating in these activities with knowledge of potential dangers. You are aware that any dog, regardless of training, handling, or environmental circumstances is capable of biting, and you expressly acknowledge the risks therein. In order to participate in any of Paw and Order Dog Training's programs, you agree to assume all risks of such occurrences.

Assumption of Risk: YOU ACKNOWLEDGE AND AGREE THAT YOU ARE ASSUMING ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO YOUR DOG BY ALLOWING YOUR DOG TO BE CARED FOR AND TRAINED BY PAW AND ORDER DOG TRAINING AND USE SERVICES OFFERED BY PAW AND ORDER DOG TRAINING. PAW AND ORDER DOG TRAINING WILL EXERCISE REASONABLE CARE OF YOUR DOG DURING ITS STAY AND IN CONNECTION WITH PROVISION OF SERVICES AND, IF APPLICABLE, DURING TRANSPORT AND OFFSITE HANDLING. IF YOUR DOG IS

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INJURED OR OTHERWISE HARMED OR DIES, WHETHER DURING ITS STAY, DURING THE PROVISION OF SERVICES BY PAW AND ORDER DOG TRAINING, DURING TRANSPORTATION TO OR FROM PAW AND ORDER DOG TRAINING, OR DURING CARE OUTSIDE OF PAW AND ORDER DOG TRAINING FACILITIES BY PAW AND ORDER DOG TRAINING STAFF OR AGENTS, YOU HOLD PAW AND ORDER DOG TRAINING AND ITS AGENTS HARMLESS IN THE EVENT OF ANY SUCH INJURY OR ACCIDENT. IT IS EXPRESSLY AGREED BY YOU AND PAW AND ORDER DOG TRAINING THAT PAW AND ORDER DOG TRAINING'S LIABILITY SHALL IN NO EVENT EXCEED THE SUM OF \$400.00 PER DOG ADMITTED.

Dispute Resolution: EACH OF THE PARTIES HERETO HEREBY IRREVOCABLY WAIVES, TO THE FULLEST EXTENT PERMITTED BY LAW, ANY AND ALL RIGHT TO TRIAL BY JURY IN ANY LEGAL PROCEEDING (WHETHER SOUNDING IN CONTRACT, TORT OR OTHERWISE) ARISING OUT OF OR RELATED TO THIS AGREEMENT. Any dispute or claim in law or equity arising out of this agreement, or any transaction resulting from this agreement, shall be decided by neutral binding arbitration in accordance with the California Code of Civil Procedure, Part III, Title 9. Judgment upon any argument rendered may be entered in a court having jurisdiction thereof. The parties shall have the right to discovery pursuant to California Code of Civil Procedure, Section 1283.5. If the parties cannot agree on the selection of an arbitrator, the Presiding Judge of the Superior Court having jurisdiction to enforce the award shall select the arbitrator. The arbitrator's fee shall be paid by the losing party. THE PARTIES HAVE READ AND UNDERSTAND THIS ARBITRATION CLAUSE. THE PARTIES UNDERSTAND THAT BY SIGNING THIS AGREEMENT THAT THEY WILL SUBMIT ANY CLAIMS ARISING OUT OF, RELATING TO, OR IN CONNECTION WITH THIS AGREEMENT OR THE INTERPRETATION, VALIDITY, CONSTRUCTION, PERFORMANCE, BREACH OR TERMINATION THEREOF, TO BINDING ARBITRATION, AND THAT THIS ARBITRATION CLAUSE CONSTITUTES A WAIVER OF THE PARTY'S RIGHT TO A JURY TRIAL AND RELATED TO THE RESOLUTION OF ALL DISPUTES RELATING TO ALL ASPECTS OF THE RELATIONSHIPS BETWEEN THE PARTIES.

You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.

OWNER/GUARDIAN SIGNATURE

DATE

OWNER/GUARDIAN NAME (PLEASE PRINT)

DOG(S) NAME